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## 2022 Graduate Student Handbook

### Welcome to SPHTM!

It is my pleasure to welcome you to the Tulane School of Public Health and Tropical Medicine. We are thrilled you have chosen Tulane to advance your study in public health. We know that you have choices, and we think you've made the right decision to join an innovative leader in public health, the first in the nation and a school that offers a practical, hands-on approach to public health where we encourage students to be innovative, collaborative, and service-minded.

This is clearly a monumental time to be in the field of public health. Never has the need for public health been so apparent. Of course, because of the COVID-19 pandemic, these are also unusual times to be a student. Whether you're a residential student preparing to start classes in our "vertical campus" or an online student who will be joining us virtually, we know that COVID-19 will continue to play into our personal, professional, and academic rhythms. Remaining flexible as protocols shift is a necessary part of our lives right now, but I feel confident that, together with our experience faculty, our caring Student Experience team, and the rest of the staff at SPHTM, you will all thrive in the environment we have created here at this school.

I encourage you to make the most of this first semester. Get to know your professors, your classmates, and the wonderful staff we have here at the school. Check out the resources both the school and the university share like seminars, happy hours, and cultural experiences, often offered both online and in person. Participate in student organizations and explore the Career Studio. Our most successful students make the most of their time enrolled, and before you know it you'll be donning a cap and gown and posing for graduation photos.

Welcome. Roll wave!

Best regards,

Thomas LaVeist  
Dean



**Tulane**

SCHOOL OF PUBLIC HEALTH  
AND TROPICAL MEDICINE

# Letter From the SGA President

My name is Mya Willis, President of The School of Public Health and Tropical Medicine Student Government Association (SGA) for the 2021-2022 school year, and on behalf of my board and the current student body we welcome you!

Below is important information to get involved at school and how to keep in the loop throughout the semester while you get settled as a student in this wonderful city.

The SPHTM SGA is an organization that coordinates activities for students and voices their concerns by working alongside the administration and faculty. We work closely with the student organizations and host many events/activities throughout the year.

The SGA hosts general body meetings every month open to all students. The meetings are intended to help you express questions and concerns, get involved in activities and organizations, as well as to help us help you in your student experience here at Tulane. There are chair and ambassador positions open for the 2021-2022 school year that you can apply for.

More information about this will be given at orientation. Feel free to email us at [sphtmsga@tulane.edu](mailto:sphtmsga@tulane.edu) if you are interested and we will promptly give you more information.

## Organizations

Part of the Tulane experience is being an involved member of our student body! You have the opportunity to become a part of one or more of our wonderful organizations here at SPHTM that may appeal to your area of interest or a topic you want to learn more about. A large aspect of working in public health is making valuable connections. Taking advantage of these opportunities and resources will help you succeed not only as a student, but as a public health professional going out into the field.

The SGA is at your service, and we work closely with the many student organizations that represent the diversity of our student body and various public health interests:

- Healthcare Management Student Leadership Association (HMSLA)
- SALUD for Latin American Communities (SALUD)
- Society for Young Black Public Health Professionals (The Society)
- Public Health Doctoral Students (PHDS)
- OneHealth Club Tulane
- Students for Sexual Health Equity (SSHE)

## Stay In The Loop

I highly recommend you follow/join these social media & community pages below:

- [Incoming and Current Tulane SPHTM Students](#)
- [Tulane Classifieds](#)
- [@Tulanesphtm\\_SGA](#)
- [@tulane\\_sphtm](#)
- [SPHTM SGA WaveSync](#): please request to join, stating your incoming class

Please follow our pages to stay up to date with all the latest activities/events! We post about academic events, networking events, parties and most importantly, free food!

Looking forward to getting to know you this summer!

*Mya Willis*

Student Government Association President

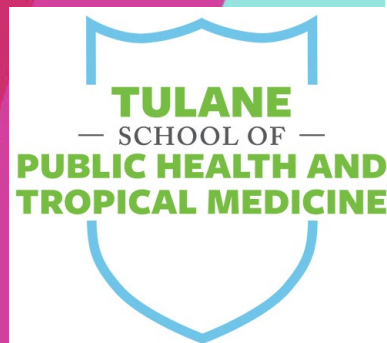
Master of Public Health | Department of Social, Behavioral, & Population Sciences, 2023



Mya Willis | President  
[sgapres@tulane.edu](mailto:sgapres@tulane.edu)



Amanda Hercules | Vice President  
[sgavp@tulane.edu](mailto:sgavp@tulane.edu)



Grant Sceroler | Treasurer  
[sgatres@tulane.edu](mailto:sgatres@tulane.edu)



Kimberly Wallace | Secretary  
[sgasec@tulane.edu](mailto:sgasec@tulane.edu)

# Summer 2022 Academic Calendar Key Dates

<u>May 23 M</u>	<u>Orientation</u>
<u>May 30 M</u>	<u>Memorial Day Holiday (University Closed)</u>
<u>June 15 W</u>	<u>Spring 2020 incompletes convert to "F"</u>
<u>July 1 F</u>	<u>Independence Day Holiday Observed (University closed)</u>
<u>July 29 F</u>	<u>Last day to submit final dissertation for August 15th graduation</u>
<u>July 29 F</u>	<u>Last day to submit Practicum Completion Form (Applied Practice Experience/APE) and Culminating Completion Form (Integrated Learning Experience/ILE) to Student Affairs for students graduating August 15th. Check with your department for earlier deadlines.</u>
<u>Aug 15 M</u>	<u>Summer Graduates degree earned, conferred and posted to transcripts</u>

These are key dates for the full public health Summer semester 2022.

Please reference the university [Registrar's Academic Calendar](#) for session-specific dates. Choose your year, semester, and then session from the term drop down box.



## 1<sup>st</sup> floor

- Allied Security & TUPD Desk
- Diboll Gallery & Auditorium
- Student Lounges, lockers & bike room
- Classroom (105) & Small Conference Room (104)
- Grab & Geaux

## 8<sup>th</sup> floor

- Mail Room (802)
- Parking/Card Services (803)
- Center for Applied Environmental Public Health (800)

## 11<sup>th</sup> floor

- Office for Health Research
- Louisiana Osteoporosis Study

## 12<sup>th</sup> floor | Classrooms

- SGA Office (Room 1221)
- Study Rooms (1200, 1205, 1223)
- Computer Labs/Help Desk (1214-20)
- Financial Aid Office (1213)
- Career Studio (1227)
- Multipurpose Room (1225)

## 15<sup>th</sup> floor

- Center for Studies of Displaced Populations
- Prayer Room (1506)

## 16<sup>th</sup> floor

- Biostatistics and Data Science
- The Center for Continuing Education

## 17<sup>th</sup> floor

- Center for Cardiovascular Health
- Classroom (1708)

## 18<sup>th</sup> floor

- SPHTM Information Technology
- Study/Conference Room (1819) AKA “The Green Room”
- Classroom (1825)
- Interview Room (1831A) Contact jnonnama@tulane.edu to reserve

## 19<sup>th</sup> floor

- Health Policy and Management

## 20<sup>th</sup> floor

- Epidemiology

## 21<sup>st</sup> floor

- Environmental Health Sciences
- Center for Gulf Coast Environmental Health Research, Leadership, and Strategic Initiatives

## 22<sup>nd</sup> floor

- Social, Behavioral, and Population Sciences
- Center for Excellence in Maternal and Child Health
- International Health & Sustainable Development

## 23<sup>rd</sup> floor

- Tropical Medicine
- Center for Applied Malaria Research and Evaluation
- Center of Global Health Equity

## 24<sup>th</sup> floor

### Suite 2400

- Deans’ Offices
- MD/MPH Program
- Academic Affairs

### Suite 2417

- Office of Enrollment Management & Admissions

### Suite 2425

- Office of Research

### Suite 2460

- Office of Student Experience
- Global Scholars Program
- SPHTM Writing and Tutoring Center
- Carolyn Barber Pierre Center for Intercultural Life
- Office of Advising and Student Success (coming soon)

## Locations Not in the Tidewater Building

### 143 S. Liberty

- Mary Amelia Community Women’s Health Center
- Center for Applied Malaria Research and Evaluation
- Center for Global Health Equity

### 1430 Tulane Avenue

- Rudolph Matas Library of the Health Sciences
- Tulane Medical School
- Med School Cafeteria

### 204 Saratoga

- Deming Pavilion



# Contacts

## Administration

Office of Student Experience	TW2460	504.988.7111	<a href="mailto:sphtmstudentexperience@tulane.edu">sphtmstudentexperience@tulane.edu</a>
Office of Enrollment Management & Admissions	TW2417	504.988.5388	<a href="mailto:sphtm admissions@tulane.edu">sphtm admissions@tulane.edu</a>
Career Services	TW1227	504.988-.872	<a href="mailto:sphcareers@tulane.edu">sphcareers@tulane.edu</a>
Dean's Office	TW2400	504.988.5397	<a href="mailto:sphtm do@tulane.edu">sphtm do@tulane.edu</a>

## Departments

Epidemiology	TW2000	504.988.6809	<a href="mailto:epi@tulane.edu">epi@tulane.edu</a>
Biostatistics & Data Science	TW1600	504.988.5164	<a href="mailto:bios@tulane.edu">bios@tulane.edu</a>
Environmental Health Sciences	TW2100	504.988.5374	<a href="mailto:gehsinfo@tulane.edu">gehsinfo@tulane.edu</a>
Health Policy & Management	TW1900	504.988.5895	<a href="mailto:hpm@tulane.edu">hpm@tulane.edu</a>
International Health & Sustainable Development	TW2210	504.988.5428	<a href="mailto:ihsd@tulane.edu">ihsd@tulane.edu</a>
Social, Behavioral, & Population Sciences	TW2210	504.988.6596	<a href="mailto:sbps@tulane.edu">sbps@tulane.edu</a>
Tropical Medicine	TW2301	504.988.3558	<a href="mailto:tropmed@tulane.edu">tropmed@tulane.edu</a>

## Other Contacts

SPHTM Alumni Relations	TW2400	504.214.2342	<a href="mailto:mprice10@tulane.edu">mprice10@tulane.edu</a>
Deming Pavilion	204 Saratoga	504.988.6275	<a href="mailto:deming@tulane.edu">deming@tulane.edu</a>
Financial Aid	TW1213	504.988.6135	<a href="mailto:hscfinaid@tulane.edu">hscfinaid@tulane.edu</a>
Student Government Assn.	TW1221	504.988.7111	<a href="mailto:sphtm sga@tulane.edu">sphtm sga@tulane.edu</a>
Campus Health (Downtown)	127 Elks Place Room 261	504.988.6929	



## Campus Safety & Support

TUPD Website	<a href="http://tulane.edu/police">tulane.edu/police</a>		
Downtown Emergency	504.988.5555	Tulane Tap Ride	504.314.7433
Downtown Dispatch	504.988.5531	The Health Center Downtown 127 Elks Place/Room 261	504.988.6929
Uptown Emergency	504.865.5911	Sexual Aggression Peer Hotline & Education (SAPHE)	504.654.9543
Uptown Dispatch	504.865.5381	Office of Institutional Equity (Sexual Assault, Title IX)	504.862.8083
New Orleans Police Dept. Non-Emergency	504.821.2222	Victim Support Services	504. 314-2160
Campus Health	<a href="https://campushealth.tulane.edu/">https://campushealth.tulane.edu/</a>	Student Resources & Support Services	504. 314-2277
The Counseling Center	<a href="https://campushealth.tulane.edu/counseling-center">https://campushealth.tulane.edu/counseling-center</a>	Counseling and Psychological Services (CAPS)	504. 314-2277

# Resources and Services

The university and the School of Public Health and Tropical Medicine offer a lot of services and resources to help you navigate graduate school and the downtown campus area. You'll learn about most of these resources in your new student orientation, and you can find them on the school's [website](#) too. But this is a handy document if you want to start checking things out now.

## Office of Student Experience

We are always interested in your student experience. All faculty and staff are here to help you. Also, as a central contact point you can always email [sphtmstudentexperience@tulane.edu](mailto:sphtmstudentexperience@tulane.edu) or call 504-988-7111.



## Rudolph Matas Library

The health sciences library dates back to the founding of Tulane University in 1834 and is an essential resource for students, faculty, and staff.

Matas offers workshops throughout the semester on how to write for the health sciences, using citation management tools, how to perform literature reviews using PubMed, and many more topics that you'll encounter on your graduate school journey. View the [calendar for all upcoming workshops](#).

These events are also publicized in the weekly emails, the elevators, on the monitors around Tidewater, and on the MATAS-L listserv.

Here are some links to start your library exploration.

- <https://matas.tulane.edu/>
- <http://libguides.tulane.edu/ph>

## Accessibility Services

At the [Goldman Center for Student Accessibility](#), we seek to eliminate barriers, advocate for inclusion, and ensure access for every member of our community. We stand by our mission, to recognize that a community rich in diversity acknowledges that *great minds think differently*.

## Uptown Bookstore/Ordering Online

The [Tulane University Bookstore](#) offers a wide variety of books, gifts, and apparel. The uptown campus bookstore is located in the Lavin-Bernick Center for University Life. They are also your source for commencement regalia, invitations, and other graduation items. Students may also order textbooks online at [tulane.bncollege.com](http://tulane.bncollege.com) or by calling (504) 865-5913. All apparel and textbooks order will ship free to downtown students.

## Splash Card

**Note:** Before you can obtain your Tulane ID/Splashcard, you must be registered for classes and have your Tulane ID number available (this number can be found thru your Gibson by downloading an unofficial transcript showing your name and id number).

Your [Tulane Splash Card](#) is more than your university ID. It has many other uses that fall into three categories: identification card, method of payment, and building access. Click [here](#) to learn more about each of these categories. As a safety measure, your Tulane ID is required to be worn and visible; it is also required to enter all Tulane buildings. A complimentary lanyard is available in the SPHTM Office of Student Experience in the Tidewater building on the 24th floor, Suite 2460.

Card Services and has two locations:  
Downtown Tidewater Building  
8th floor Room 803  
Uptown Lavin-Bernick Center (LBC)  
Suite 107  
Email: [splashcard@tulane.edu](mailto:splashcard@tulane.edu)  
Phone: 504/865-5441



# Resources & Services Continued

## Important Policies & Forms

Before classes start, review the [Academic Standards Policy](#), sign and submit the [Academic Honor Code](#) to the office of academic affairs, and review either the master's or doctoral handbook.

### Code of Conduct Overview/Purpose

To prevent a class registration hold, be sure to sign the Pledge and Honor/Code of Conduct (COC) and submit to Susan Cantrell, Enrollment Manager, [cantrell@tulane.edu](mailto:cantrell@tulane.edu).

### Academic Standards Overview

**Students must maintain a 3.0 GPA at SPHTM in order to graduate.** Students who fail to maintain good academic standing will be placed on academic probation. The Associate Dean of Student Affairs and Admissions will place students on academic probation if a student:

- Has an overall GPA of less than 3.0 after attempting at least 12 credit hours
- Receives a grade of C or lower in 2 courses in one semester
- Receives one grade of F in one semester.

See doctoral regulations in the academic handbook on the [intranet](#) for specific information relating to academic probation for doctoral degrees. You can find those at [inside.sphtmtulane.edu](https://inside.sphtmtulane.edu) by logging in with your TU username and password.

The students section of [Inside SPHTM](#) hosts all the academic and administrative forms you may need during your time as a student.

## Technology Services

Tulane Technology Services seeks to provide support to all Tulane faculty, staff, and students across all our campuses. Technology Services can assist students with questions and service requests over the phone at 504-988-8888 or via the web at <https://it.tulane.edu/>

### Getting Started

Having the right technology is essential for your academic success! Tablets like Chromebooks or iPads can be helpful, but to take online classes and complete quizzes, you will need something with a little more power.

IT has put together a video about what computer requirements, software access, and more "need to know" technology information. View it here: <https://sph.tulane.edu/it/orientation>

### Tulane E-mail

Your Tulane email account is the official means of correspondence from Tulane University and should be checked for important information including special announcements from faculty and SPHTM SGA.

### SPHTM IT

The School of Public Health and Tropical Medicine operates a local technology support group in the Tidewater building. Located on the 18th floor, the [SPHTM IT](#) group can assist with wireless connectivity, software installation, and poster-printing. The office is open Mon-Fri 8:30am to 5:00pm. Assistance can also be requested via email using [sphhelp@tulane.edu](mailto:sphhelp@tulane.edu) or over the phone by dialing 504-988-2685.

### Tulane Learning Management System, CANVAS

Tulane University delivers digital class content to students via our Learning Management System CANVAS. Students can access their course content by visiting: <https://tulane.instructure.com>. A technology guide is available at <https://guide.tulane.edu>.

### E-Academy

Technology Services provides an online storefront where numerous software choices are offered for free or at a substantial discount to students. Visit: <https://tulane.onthehub.com>

### Technology Connection

Tulane provides a physical storefront where students can purchase Dell and Apple equipment with a discount. Students can also bring their personal laptops to the service desk located inside the store to get assistance with repairs and upgrades. The Technology Connection store is located on the first floor of the LBC building uptown. Free shuttle service runs from the Public Health campus to the Uptown campus. For more info, visit: <https://techconnect.tulane.edu/>

# Technology Services Continued

## Wireless Services

Eduroam is a Tulane wi-fi network for Tulane students, faculty, and staff. Authentication to eduroam allows access to wireless networks on other participating college campuses as well. Learn how to set up wireless access here: <https://it.tulane.edu/wifi>

## Service Now, IT Ticket System, and Knowledge Base

The IT Ticketing System and Knowledge Base are available to all Tulane Students. The Knowledge Base contains instructional how-to on common technology issues facing students as well as configuration guides for connecting your devices to various services such as Outlook Mail and wi-fi.

<https://it.tulane.edu/getting-started-services>

## Computer Labs

Computer labs are available to current students for drop-in use when classes are not in session. The labs are in rooms 1214, 1216, 1218, 1220 and the Matas Library. The labs provide convenient access to a wide variety of software applications. For more information please visit <https://sph.tulane.edu/grit/services/classrooms-labs>.

## Information Security

Policies such as data security and copyright govern the broad range of electronic activities that you may engage in as a student. Find more information about specific regulations and topics including phishing by visiting <https://it.tulane.edu/information-security>.

## Gibson Demographic Information Updates

Please be sure to update your local address as well as other demographics via Gibson during your time at SPHTM.

## Student Privacy and Confidentiality

If you select the “confidentiality” box option in Gibson *you will be excluded from all university correspondence*. This selection has recently been updated to only show name and email address in the directory. Please do **not** select this if you want to be on the university communications list. You will also be omitted from the graduation program unless you change your privacy status prior to your graduation.

# Safety & Preparedness

The **TULANE UNIVERSITY POLICE DEPARTMENT** is a full-service law enforcement agency that provides police services to the Uptown Campus, the Downtown Medical Center Campus and the National Primate Research Center located in Covington. We strive to adhere to the best practices including nationally recognized standards for the delivery of police services and are accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA). The Tulane University Police Department employs full-time commissioned police officers who are trained at state-certified police academies and meet all the requirements of the Louisiana Commission on Law Enforcement Peace Officer Standards and Training Council.

## TUPD SERVICES

- **PERSONAL ESCORTS:** If you feel unsafe walking on campus, contact us any time of the day for an escort.
- **VEHICLE ASSISTS:** TUPD officers provide jumpstarts and vehicle unlocks for our students at no cost.
- **SECURITY ASSESSMENTS:** Security assessments of off campus residences are offered for our community members. These assessments are provided by certified Crime Prevention Specialists and contain recommendations on security best practices.
- **PROPERTY THEFT** is the predominant crime on Tulane’s campus. A vast majority of these thefts are completely preventable! DO NOT leave your personal items unattended or your residence hall rooms unlocked. In the blink of an eye, your stuff can be taken.

## Emergency Preparedness and Response

In the event of an emergency, you can expect to be alerted about critical messages from the university via email, text, and voicemail; therefore, it is important that your contact information remain up-to-date. You can also keep yourself updated through the following University resources:

- Tulane Alert Line: 877-862-8080 or 504-862-8080
- Emergency Notices: <http://emergency.tulane.edu/>
- Twitter: [@TulaneEmergency](https://twitter.com/TulaneEmergency)
- [SPHTM Hurricane Plan](#)
- [University Hurricane Plan](#)

June 1st through November 30th is the most active time of year for hurricanes and other tropical events with the peak period from the end of August through early September – which coincides with the start school year! It is imperative that all students prepare themselves for the possibility of a tropical weather event and the prospect of evacuation. *And most importantly, make sure your contact info is up to date in [Gibson Online](#) because this is where the university will send texts and voicemails.*



**Tulane School of Public Health and Tropical Medicine Career Services** is dedicated to serving current students and recent alumni in their quest for professional development and career guidance. Through individual advising, resume and cover letter review, mock interviews, group career programming, and networking opportunities, our mission is to guide students towards their goals both inside and outside of Tulane. Through our weekly email newsletter, Career Services provides students with the most updated career news, upcoming opportunities, and important dates.

The Career Studio, located in the Tidewater Building, Suite 1227, is a hub for students to seek career guidance from our dedicated staff. Our Career Advisors can answer your questions and help you take action, whether you are practicing for a job interview or working on your LinkedIn profile. Career Advising appointments can be made by scheduling online with Abby Lukens ([calendly.com/alukens](https://calendly.com/alukens)) or John Nonnamaker ([calendly.com/jnonnama](https://calendly.com/jnonnama)), to schedule a time to talk in person, over the phone, or via Zoom. Walk-ins are also welcome in the Career Studio Monday to Friday, 8:30 am to 5:00 pm.

SPHTM Career Services utilizes [Handshake](#), a centralized online platform, to provide job, internship, and professional opportunities tailored to your needs. Log in to Handshake today using your Tulane sign-on information. We have our career resources, including instructional guides, posted in Handshake and on the [Career Resources](#) website.



### SPHTM Career Services Contacts

- **John Nonnamaker**, Director, [jnonnama@tulane.edu](mailto:jnonnama@tulane.edu)  
504-988-9872
- **Abby Lukens**, Career Advisor, [alukens@tulane.edu](mailto:alukens@tulane.edu)  
504-988-7121

**SPHTM Career Studio**  
Tidewater Suite 1227

The Global Scholars Program (GSP) prepares public health students for work and service in an international setting through monthly seminars, service events, and professional development workshops. It offers a communal space where students with similar interests can gather, learn and teach.

GSP is run by public health students who are also Paul D. Coverdell Fellows at Tulane SPHTM, and as returned Peace Corps volunteers they bring their particular experience to every aspect of the organization.

Meetings are held roughly every other week throughout the semester, and are tailored to the needs of GSP participants. They include guest speakers from UNICEF, USAID, Mercy Corps, and CRS, professional development workshops hosted in cooperation with Tulane SPHTM Career Services, and skills development workshops on topics, such as cultural competency and community integration, essential to ethical international work.



Three generations of TU SPHTM Returned Peace Corps Volunteers: Botswana: Bibi Oe (center) and "Uncle Michael" Gillette (right) who worked on HIV in, and Dr. Mark VanLandingham (left) who served in Thailand.

Service events are held with a variety of New Orleans community and environmental organizations, such as GrowDat community garden, the Coalition to Restore Coastal Louisiana, and the Louisiana SPCA."



**The Internationalist** is the Global Scholars publication, and it features returned Peace Corps volunteers' writings and photography.

# Campus Health

## HEALTH & WELLNESS *for*

### GRADUATE & PROFESSIONAL STUDENTS



#### COUNSELING CENTER

Support groups, consultations, counseling, and care coordination. All services confidential.

**Uptown:** Building 103, 1st Floor

**Downtown:** 127 Elk Pl, Room 261

**Appointments:** 504-314-2277

**Care Coordination:**  
[carecoordinator@tulane.edu](mailto:carecoordinator@tulane.edu)

**The Line:** 504-264-6074  
A 24/7 mental health hotline for Tulane students; call or text for prompt crisis support.

#### HEALTH CENTER FOR STUDENT CARE

Primary care, checkups, and preventive health needs, health insurance, and medical referrals.

**Downtown:** 127 Elk Pl, Room 261

**Appointments:** 504-988-6929

**Uptown:** Building 92 (Corner of Newcomb & Willow)

**Appointments:** 504-865-5255 or  
schedule online

**Nurse Advice:** 504-862-8121

#### PHARMACY

**Uptown:** Building 92, 1st Floor

**Phone:** 504-862-8658

**Fax:** 504-865-5081

#### THE WELL FOR HEALTH PROMOTION

Health and well-being programming, workshops, outreach, and communication on relevant health topics.

**Uptown:** Building 92 (Corner of Newcomb & Willow)

**Downtown:** 127 Elk Pl, Room 261

**Phone:** 504-314-7400

Campus Health staff is dedicated to encouraging and maintaining the health of all students. For graduate students, we have a downtown location in Elk Place for easier access if you are primarily based on the Downtown campus. However, you may use the services at any location of your choice.



# Counseling Center

## CAMPUS HEALTH

### Services Offered

**Individual Therapy:** Students may utilize up to 12 sessions per academic year. Sessions are offered both in person and telehealth. Staff therapists have experience in a wide variety of presenting issues, including anxiety, depression, eating concerns, substance use, relationships, and life transitions.

**Groups:** A variety of interpersonal processing, skills-based, and support groups are offered each semester. Group therapy provides an opportunity to learn and receive support from peers in a therapeutic environment. Groups will be offered in both virtual and in-person formats and there is no limit to the number of groups a student may join.

**Outreach & Prevention Services:** Events are held throughout the year to educate students, faculty, and staff on mental health issues, helping skills and wellness practices. These are held in-person and virtually and may include workshops, outreach events in collaboration with other departments, online web series (Wellness Wednesdays), and tabling. Consultations for faculty and staff are also available.

**Care Coordination:** For students whose needs are beyond the scope of our services, the Care Coordinator ensures students identify and connect with therapists and psychiatrists in the community that can meet their support needs. They can assist in identifying appropriate clinicians in the New Orleans community and follow-up check-ins to ensure connection and engagement in treatment.

**Therapy Assistance Online (TAO):** Web-based educational and interactive modules, practice tools, journals and progress measures that can be completed on your own or in conjunction with therapy.

### Emergency/Crisis Support

For a mental health emergency, same-day consultations are available at the Counseling Center. Appointments can be scheduled by calling 504-314-2277.

For 24/7 Support:

**Call or Text "The Line" at 504-264-6074**

Eligibility for Services	Student is located in Louisiana and paid student health fee	Student is located in Louisiana and has not paid student health fee	Student is located outside of Louisiana
Individual Therapy	X		
Groups	X	X (skill and support groups)	X (skill and support groups)
Emergency/Crisis Support	X	X	X
Care Coordination	X	X	X
Outreach & Prevention Services	X	X	X
Therapy Assistance Online (TAO)	X	X	X

### Location and Contact Information

#### Uptown

Diboll Complex (Building 103)  
1st Floor (across from the Reily Center)

#### Downtown

127 Elk Place  
Tulane University School of Social Work, Room 261

For more information or to schedule an initial consultation, call **504-314-2277** or visit the website at <https://campushealth.tulane.edu/counseling-center>



# Work, Live, Eat!

## Student Employment

The University offers student employment opportunities and participates in the federal work study program.

## Federal Work Study

- Students must accept a work-study award as part of the financial aid package to be eligible for a Work Study job.
- Confirm Work Study award by visiting Gibson Online. Instructions can be found on the Financial Aid Website.
- FWS awards are restricted to U.S. citizens only.
- Contact your Financial Aid counselor if you have any questions.



## Student Employment Office

200 Broadway Street  
New Orleans, LA 70118  
505-247-1700  
wmse@tulane.edu

Tulane University is an Equal Opportunity/Affirmative action/ADA/Veterans Employer. All eligible candidates are invited to apply for position vacancies as appropriate.

## Deming Housing

The Bertie M. and John W. Deming Pavilion is Tulane University's graduate housing complex. It is located on Tulane's downtown campus in the New Orleans medical district and offers furnished studio, one and two bedroom apartments. Please note the School of Public Health and Tropical Medicine is not able to cancel Deming Housing [contracts](#).

## Off-Campus Living



There are so many great neighborhoods in New Orleans, and each one has its quirks and hidden gems. Most neighborhoods are accessible to SPHTM via public transportation or the TU shuttle, and several are within bicycling distance. Some neighborhood names you've probably heard include Uptown, Garden District, Lower Garden District, Irish Channel, Bywater, Marigny, Mid City, and Broadmoor.

Wherever you decide to live, the university has put together a great [off-campus living guide](#) to help you navigate neighborhoods and local ordinances to help you live your best New Orleans life.

## Eating Downtown

Grab & Geaux, located on the first floor of The Tidewater Building, provides an assortment of fresh foods, prepackaged cold food, snacks, and all Coca Cola beverages. You will need your Splash Card to enter the Grab & Geaux. The Grab & Geaux is also a great place to just hang out and eat your lunch or relax on the comfy sofas and lounge chairs.

A rotating selection of food trucks park at Tidewater most days of the week as well. Check our [Instagram](#) for who's out front each week!

## Medical School Food Court

Please check out the [School of Medicine's food court](#) hours and offerings including Simply to Go and The Grill. There are also food trucks parked daily outside the TU hospital on Tulane Avenue between 11:00am-2:00pm.

The downtown area also has many restaurants within a short walk including Subway, Mr. Bubbles, and the cafeteria at the School of Medicine. Check out many more places to eat and things to do at [New Orleans, 24/7 since 1718](#).



# COVID Info and Feedback & Concerns

## Feedback & Concerns

Tulane University and SPHTM is always interested in your student experience. To capture your feedback and suggestions we use various communication outlets including Deans' Hours, Student Lounge suggestion box, SPHTM SGA, and surveys. Please feel free to share your feedback anytime so we can respond effectively to help you and potentially help others in the future. Be on the lookout as there will be multiple places to find out what's happening at Tulane and SPHTM including e-mail, monitors, and elevator fliers.

Tulane also has a centralized online [report form](#) for complaints and concerns which is the primary, and preferred, method for submitting any report of concern about a student and his or her behavior, including but not limited to conduct that may violate the [Code of Student Conduct](#). This system allows for efficient routing of concerns to the appropriate office, as well as tracking follow-through on a concern.

If you are aware of conduct that violates the Code of Student Conduct or that otherwise causes you concern, we encourage you to file an online report. Filing a report regarding conduct or any another concern allows the appropriate offices to address the concerning behavior.

## COVID-19 Information

The SPHTM is following the [university guidance](#) for COVID-19 protocols.

### Mask Policy

Citing rising COVID-19 cases, New Orleans health officials have strongly recommended masking indoors as of May 17, though they stopped short of returning to any previous requirements. The City of New Orleans also strongly recommends masking when taking public transportation.

As always, Tulane is following the [city's COVID-19](#) protocols and also strongly recommends masking when indoors or on public transportation.

According to public health officials, the city now faces a medium level of risk for COVID-19 transmission. Although cases and hospitalizations are still low compared to the state's previous five surges, city health officials said that masking indoors now would prevent more cases, hospitalizations, deaths and disruptions to normal life.

### Vaccinations

Noting that key metrics related to COVID-19 transmission and hospitalizations are at historically low levels in the New Orleans region and across Louisiana, the city of New Orleans lifted the requirement that patrons show proof of vaccination or a recent negative COVID-19 test to enter restaurants, gyms, bars and other public spaces.

In light of this, Tulane has also lifted its proof of requirement of vaccination or a recent negative test to attend any Tulane event or enter any university building. Masks are still required in health care facilities and on any public transportation, including university bus shuttles and vans.